

ProgressBook v16.1.0 End User Requirements

The following tables list the supported software versions for ProgressBook end users. The ProgressBook Suite has been successfully tested using these product and version configurations. Other configurations may work without issue; however, these are the versions actively tested and supported in the ProgressBook Suite.

Operating System	Browser	Adobe Reader
Apple		
OS X v10.10 "Yosemite"	Safari v8.0	v11
OS X v10.11 "El Capitan"	Safari v9.1.2 ¹	v11
Microsoft		
Windows 7 SP1 Windows 8 & 8.1 Windows 10	Internet Explorer 11 Firefox v47 ² Google Chrome v52 ²	v11

¹ Apple OS X v10.11 users must update Safari to v9.1.2. A memory corruption issue in Safari prior to v9.1.2 caused unexpected results in SpecialServices.

² These are the minimum supported versions of Firefox and Google Chrome required by the ProgressBook Suite. Due to the rapid release cycle of these browsers, the ProgressBook Suite has only been tested with these versions.

Additional Configurations Supported by ParentAccess

Operating System	Browser	Adobe Reader
Apple		
iOS 9	Safari	v11

Pop-up Blockers

The SpecialServices application displays PDF documents in a pop-up window. You must disable any pop-up blocker in order for the SpecialServices application to function properly. Pop-up blockers vary based on operating system, browser version, and third party tools such as the Google Toolbar, etc. Check your system settings and be sure to enable pop-ups for the SpecialServices website.